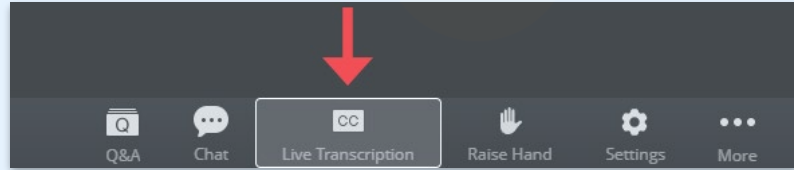


# Welcome!

The program will begin at 1:00 PM ET.

**Enable closed captioning by selecting the “Live Transcription” box in Zoom.**



*The slides and a recording of this forum will available on our blog after the event.*

**Subscribe to our blog for updates:**

[buy.gsa.gov/interact/community/47/](https://buy.gsa.gov/interact/community/47/)

**For frequently asked questions, please go to:**

[SAM.gov/content/help](https://SAM.gov/content/help)

Thank you!



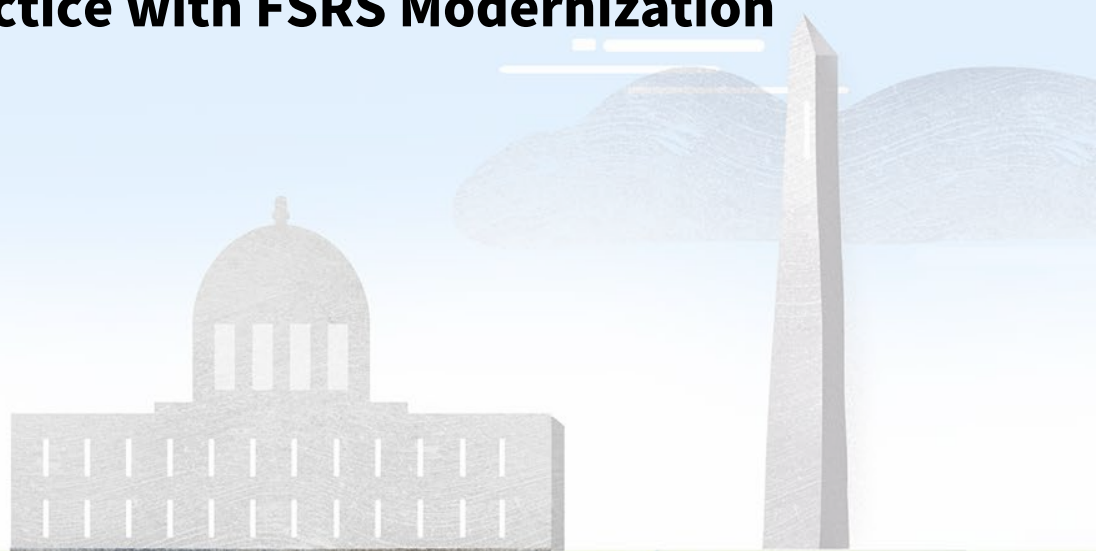
U.S. General Services Administration

# Smart CX

## Turning Principle into Practice with FSRS Modernization

**Memi Whitehead**  
**Acting Assistant Commissioner**  
**Integrated Award Environment (IAE)**

December 17, 2024





## Purpose

---

Share IAE's work to date in **understanding** our customers and **using** that knowledge to **drive** improved Customer Experience (CX) using the FSRS\* modernization as our example.

\*Federal Funding Accountability and Transparency Act (FSRS) Subaward Reporting System



# Agenda

1. About IAE
2. Smart CX in Principle
3. Smart CX in Practice
4. CX Benefits: SAM.gov Subaward Reporting
5. Preparing for FSRS Transition

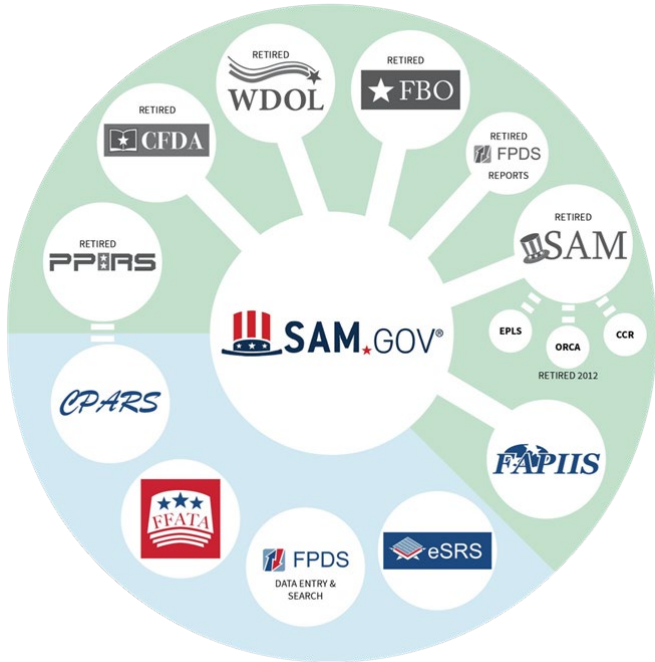


A person is shown from the side, sitting at a desk and working on a computer. There are several monitors visible, displaying various data and charts. The person is wearing a light-colored shirt. The background is slightly blurred, focusing attention on the person and their work.

# About IAE



# IAE Systems



**IAE** (the Integrated Award Environment) is the office that manages SAM.gov and other federal contract and grant systems. These systems provide critical data and tools to manage more than \$1.6T in federal awards each year.

- **SAM.gov**, where contractors, grantees, and federal agencies connect to critical federal award data.
- **Contractor Performance Assessment Reporting System (CPARS)**, where the government shares report card data on work contractors have done for use across the federal government
- **Electronic Subcontracting Reporting System (eSRS.gov)**, where contractors report on whether they met their goals for making subcontracts to small and disadvantaged businesses
- **Federal Procurement Data System (FPDS.gov)**, where data about unclassified contracts above a certain dollar amount is available to not only federal agencies, but also to the public
- **FFATA Subaward Reporting System (FSRS.gov)**, where contractors and grantees report data about money from their awards they pass on to others through subawards



# IAE Stakeholder Map

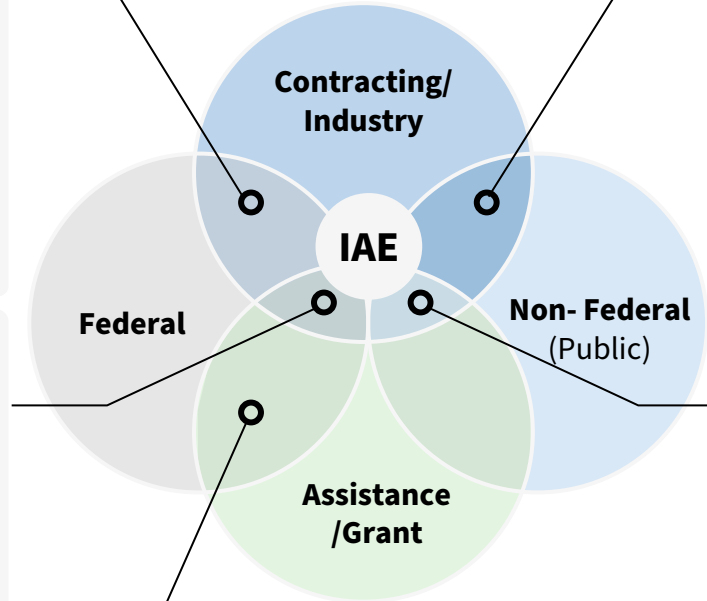
Stakeholder groups and categories

## Federal/Award contracting

1. Congressional Staff
2. Federal Compliance Administrators
3. Federal Contracting Officers
4. Federal Compliance Oversight
5. Federal Contract Leadership
6. Procurement Committee for E-gov (PCE)
7. Senior Procurement Executives (SPE)
8. Office of Small & Disadvantaged Business Utilization (OSDBU)
9. Regulatory Councils

## Federal/Awards assistance grants or contracting

1. Award Committee for E-Gov (ACE)
2. Change Control Board (CCB)
3. GSA Leadership
4. Technical Interface Community (TIC)
5. Chief Financial Officers Council (CFOC)
6. Council on Federal Financial Assistance (COFFA)
7. Congress
8. Government Accountability Office (GAO)
9. Office of Inspector General (OIG)
10. Office of Management and Budget (OMB)
11. Exclusions Officials



## Non-Federal/Contracting

1. Foreign Entities
2. Large Businesses
3. Small Businesses
4. Tribal Entities
5. Industry Associations
6. APEX Accelerators (fmr PTACs)
7. Chambers of Commerce

## Non-Federal / Assistance grants and contracting

1. Hospitals
2. Non-profits
3. State Governments
4. Local Governments
5. Tribal Governments
6. Territorial Governments
7. Universities
8. Open Government Groups
9. Media / press
10. Watchdog groups
11. General Public

## Federal/Assistance

1. Federal Assistance Officers
2. Financial Assistance Associations



# IAE Scope and Impact



**760,000**

active entities in SAM

SAM.gov facilitates

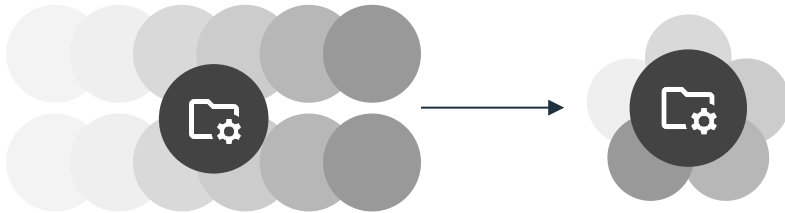
**\$1.6T**

in federal awards



**~20,000**

new contract opportunities  
posted **per month**



**12 systems**

**5 systems**




**3.8 Million**

registered users







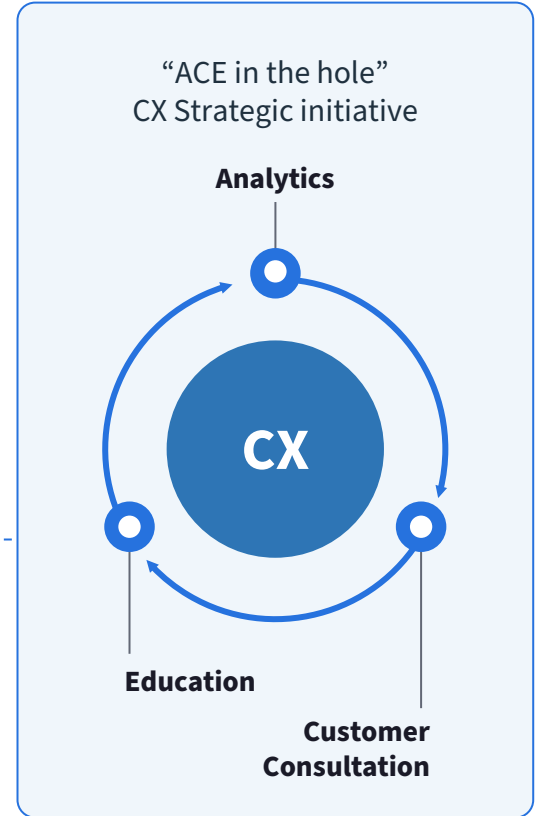
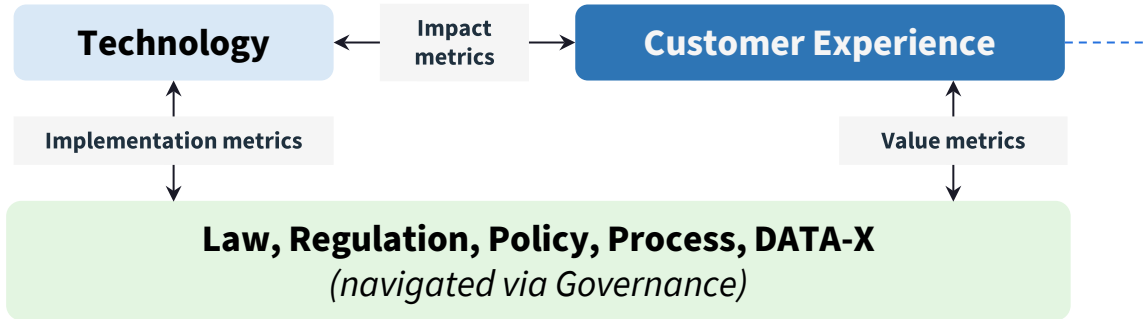
# Smart CX in Principle



# Smart CX is Our Framework

## Program Management

- Aligning strategy, technical architecture, action, acquisition, and resources to deliver efficient and effective results
- Optimizing governance



# Smart CX Supports Our Customers

- Adopt a shared services approach across the federal awards lifecycle
- Leverage data analytics and research to inform our FY25 CX priorities with a CX strategy that includes education, outreach, technology and business process improvements
- Routinely incorporate CX data into all phases of our technical lifecycle
- Measure customer satisfaction and improvement in a meaningful way



Sole Proprietor



Small Business



Large  
Corporation



State  
Government



Tribal Nation



Local  
Government



# Why Focus on CX?

- Improves our understanding of the individual challenges of our wide variety of users
- Makes it easier for customers to comply with regulations
- Uses existing data to save users time
- Helps us build systems that meet user needs
- Reduces our need to make changes later

**Good CX makes good cents!**





# Smart CX in Practice



System for Award Management | For People Who Make, Receive, and Manage Federal Awards



## CX Drives Modernization

We are incrementally consolidating our systems into a single platform at SAM.gov and continually modernizing the site.

### Overall, modernization is about:

- **Reducing barriers** for doing business with the government
- Increasing **transparency** into federal spending
- Increasing **accountability** in the award process
- **Reducing reporting burden**
- Increasing data **quality** and **integrity**



# Listening to Our Customers

- In the past 18 months, we conducted **5 studies** with **hundreds of FSRs users**
- We reviewed **help desk tickets** to understand common challenges
- We worked with **federal agency representatives** to understand and incorporate their concerns and requests
- **Our testing site is open** for users to try the new system
- We set up a **dedicated address for feedback** and questions

## Who we talked to

- Federal employees
- Small business
- Large businesses
- APEX Accelerators
- State governments
- And more

## How we listened



Interviews



Surveys



Prototype  
testing

# Our Customers Told Us

- Bulk upload is **unreliable**
- FSRS **lacks clear support** to key legislative and regulatory requirements
  - Confusion over expanded financial assistance subaward reporting from the 2020 changes to 2 CFR 170
- Widespread confusion on how often a subaward report needs to be submitted leading to **duplicate submissions**
- Manual subaward report **deletion process** is frustrating
- Using the current **work list** is confusing
  - Especially frustrating if users are unavailable

“We're having an issue with too many errors coming back after bulk submissions. The generated errors take hours and sometimes days to resolve. If there is a faster way resolve bulk errors in the new system, that would be helpful.”

“The system is slow and sometimes I have to try several times before a report uploads.”

“The current lag time between the time of submission into FSRS and visibility on USASpending.gov is too long... That lends itself to data ... inadvertently being submitted in duplication.”

“...reporting revised amounts for subawards is advised to be done by reopening the original subaward report, revising the amount, and resubmitting. I don't believe this can be done as a batch currently.”

“Having the ability to delete reports without engaging the FSD would be extremely helpful.”





# SAM.gov Shared Service Approach to Subaward Reporting



Take advantage of data already in SAM.gov



Use SAM.gov role management



Use improved security features at SAM.gov



Use SAM.gov Workspace

## Meets user needs efficiently

- System checks to validate subaward reports
- Increase federal funding transparency





## Coming Changes

- **Where:** SAM.gov will be the new home for subaward reporting (targeted go-live window Spring 2025).
- **How:** You will make individual subaward reports in an improved user interface on SAM.gov or using a new bulk option (an API).
- **Who:** You and anyone on your team can get a role and permissions in SAM.gov to make subaward reports.
  - This means you can share reporting responsibilities if you want to.
  - We will help existing FSRS.gov users get roles in SAM.gov.



## What Is Not Changing

- **Regulation:** No regulations are changing. The same subaward reporting rules and deadlines are in force.
- **Reporting options:** You can still make subaward reports either through the user interface or via a bulk option.
- **Public access:** The public can still access subaward information on USASpending.gov.





# **CX Benefits**

## **SAM.gov Subaward Reporting**



## What are the benefits?

Bringing subaward reporting to SAM.gov offers prime contractors and awardees a better user experience, improved security, and better data integrity in their reporting to the U.S. federal government.

### When subawards are in SAM.gov, you can:

- ✓ Manage reporting for all your entities from one SAM.gov account
- ✓ Share reporting responsibilities across your team
- ✓ Use data in SAM.gov to reduce reporting burden
- ✓ Get warnings of potential issues with reports, reducing errors and duplicate reporting
- ✓ Comply with federal regulation more easily
- ✓ Search and view reports more easily



# What to Look for

- **Workspaces Have Changed For Easier Navigation!**
  - Financial assistance subawards are in the assistance workspace
  - Subcontracts are in the acquisition workspace
- **Improved Search and Transparency!**
  - Financial assistance subawards and assistance listings are searchable in assistance domain
  - Subcontracts and contract opportunities are searchable in the acquisition domain
  - Subaward reports are publicly searchable
- **Improved Data Entry!**
  - User experience supports reporting against all types of federal financial assistance (2 CFR 170)
  - Leverage existing login and role management
  - Shared workspace across an entity's users with roles
  - Each subaward report is now submitted as an independent transaction instead of forced into a monthly grouping structure to reduce user confusion and duplicate reporting
- **Improved Data Quality!**
  - New/revised validation rules and soft warnings to address legacy FSRS data reporting issues



# What's New: Uniform and Shared Workspace

The screenshot displays the SAM.GOV Workspace interface. At the top, the SAM.GOV logo is on the left, and navigation links for Requests, Notifications, Workspace, and Sign Out are on the right. Below the logo, there are links for Home, Search, Data Bank, Data Services, and Help. The main content area is titled "Workspace" and includes a user profile for Adam Stansifer (AS) with email adam.stansifer+subaward@gmail.com. To the right of the profile are links for Account Details, Roles, Email Settings, Saved Searches, and Followed Records. The interface is divided into several sections: "Pending Requests" (showing "No available requests"), "Notifications" (listing two notifications about role assignments at Florida and Texas), and "Subaward Reporting" (showing 40 total contract awards and 1186 total subaward reports). A search bar for Contract ID (PIID) is also present in the subaward reporting section.

**SAM.GOV**

Requests Notifications Workspace Sign Out

Home Search Data Bank Data Services Help

## Workspace

AS Adam Stansifer  
adam.stansifer+subaward@gmail.com

Account Details Roles Email Settings

Saved Searches Followed Records

### Pending Requests

No available requests

### Notifications

- Adam Stansifer has assigned you Data Entry role at FLORIDA, STATE OF
- Adam Stansifer has assigned you Data Entry role at Texas Division of Emergency Management

See All Notifications

Entity Information **Acquisition** Federal Assistance Reference Services Request A Role

### Subaward Reporting

**40**  
Total  
Contract Awards

To create or update a subaward report, enter a Contract ID (PIID)

Search by Contract ID (PIID)

e.g. 001924CX754

**1186**  
Total  
Subaward Reports

See All



# What's New: Simplified User Workspace

Role-based → Users no longer need to manually add prime awards to their Workspace!

The screenshot displays the SAM.GOV interface for Contract Awards. At the top, there is a navigation bar with the SAM.GOV logo, utility links for Requests, Notifications, Workspace, and Sign Out, and a main menu with Home, Search, Data Bank, Data Services, and Help. Below the navigation, there are two tabs: 'Contract Awards' (selected) and 'Subcontract Reports'. The main heading is 'Contract Awards' with a sub-heading 'Search and view your contract awards and create new subaward reports.' A 'Filter By' section includes dropdown menus for Contract, Funding Dept./Ind. Agency, Prime Awardee, and Date, along with a 'Reset All' link and a 'Keyword Search' input field. Below the filters, it indicates 'Showing 1 - 25 of 40 results' and provides options for 'Table' (selected) and 'Summary' views. The table contains the following data:

Contract ID (PIID)	Referenced IDV (PIID)	Award Type	Funding Dept/Ind. Agency	Funding Subtier	
140P2123F0138	140P2119A0008	BPA CALL	1400 - INTERIOR, DEPARTMENT OF THE	1443 - NATIONAL PARK SERVICE	>
2032H819F00292	2032H519A00025	BPA CALL	2000 - TREASURY, DEPARTMENT OF THE	2050 - INTERNAL REVENUE SERVICE	>
2033H618F00230	TFSAFSABPA17009	BPA CALL	2000 - TREASURY, DEPARTMENT OF THE	2036 - BUREAU OF THE FISCAL SERVICE	>
2033H621F00046	TFSAISSBPA17003	BPA CALL	2000 - TREASURY, DEPARTMENT OF THE	2036 - BUREAU OF THE FISCAL SERVICE	>
0249	N6523607D6880	DELIVERY ORDER	9700 - DEPT OF DEFENSE	1700 - DEPT OF THE NAVY	>
2B03	W0124712D0008	DELIVERY ORDER	9700 - DEPT OF DEFENSE	2100 - DEPT OF THE ARMY	>



# What's New: Search Federal Assistance Subaward Reports

Search alongside other  
assistance domains

The image displays three overlapping screenshots of the SAM.gov search interface, illustrating the new search capabilities. The top screenshot shows the search bar with the text "e.g. 1606N020Q02" and a search button. Below the search bar, there are filter buttons for "All Domains", "Contracting", "Federal Assistance", "Entity Information", "Federal Hierarchy", and "Wage Determinations". The middle screenshot shows the search results for "COUNCIL ON DOMESTIC VIOLENCE INC" and "KNOXVILLE, CITY OF". The "Federal Assistance" and "Subaward Reports" buttons are highlighted with green circles and numbered "1" and "2" respectively. The bottom screenshot shows a detailed view of a search result for "COUNCIL ON DOMESTIC VIOLENCE INC" with the following information:

Subrecipient	Prime Assistance	Total Award Value:
COUNCIL ON DOMESTIC VIOLENCE INC	Award ID (FAIN): 2020MUBX0056	\$5,281,102.00
Unique Entity ID: M638QMMMP461	Assistance Type: (blank)	Assistance Listing Number: 16.738
Prime Recipient	Awarding Subtier: 1550 - Office of Justice Programs	Awarding Office: 15PBJA - OJP BUREAU OF JUSTICE ASSISTANCE
Ohio Office of Criminal Justice Services	Unique Entity ID: NA6TRM6VA11	

Below this, there is a section for "KNOXVILLE, CITY OF" with Subaward ID: 200304. The bottom screenshot also shows a detailed view of a search result with various fields like "Unique Entity ID", "Award ID (FAIN)", "Assistance Type", "Assistance Listings Number", "Federal Organizations", "Date", and "Date Submitted".





# What's New: View Federal Assistance Subaward Reports

Subaward Details

Subaward ID 200304

**Subaward Details**

Subaward ID: 200304 | Subaward Amount: \$65,600.00 | Subaward Date: Jul 30, 2021

Description: 2020 Formula Award: The Smart Trips Comm... a continuation of existing program, aims quality and to reduce traffic congestion by r... number of drive-alone commute and per... program encourages biking, walking, riding working a compressed work week. The prog... greater Knoxville region with a resource-der... online ride-matching and logging database, c... rewards program, online prize shop, free em... home program, and informative outreach ev...

**Assistance Award Information**

Award ID (FAIN) <b>693JJ22130000Z003TN9109189</b>	Date Signed (Base Award) <b>Jul 30, 2021</b>
Assistance Listing Number <b>20.205 HIGHWAY PLANNING AND CONSTRUCTION</b>	Assistance Type <b>FORMULA GRANT (A) (03)</b>
	Total Award Value <b>\$65,600.00</b>

**Principal Place of Performance**

Location <b>(blank), TENNESSEE (blank) UNITED STATES</b>	Congressional District <b>TENNESSEE 02</b>
---	---

**Subrecipient Information**

Legal Business Name <b>KNOXVILLE, CITY OF</b>	Congressional District <b>02</b>
Doing Business As <b>(blank)</b>	Physical Address <b>400 W MAIN ST STE 685 KNOXVILLE, TN 37902 UNITED STATES</b>
Unique Entity ID <b>FJEHNN9JALF8</b>	

**Immediate Owner**

Unique Entity ID <b>TREASU364043</b>	Legal Business Name <b>STATE OF TENNESSEE</b>
---	--



# What's New: Search Federal Subcontract Reports

Search alongside other  
contract domains

The image displays two screenshots of the SAM.gov search interface. The top screenshot shows the search page with the 'Contracting' filter selected. The bottom screenshot shows the search results page with 'Contracting', 'Contract Opportunities', and 'Subaward Reports' filters selected. A green diagram with numbers 1 and 2 and arrows indicates the flow from the search page to the results page.

**Search Page (Top Screenshot):**

- Search: All Words, e.g. 1606N020Q02
- Filter By: All Domains, **Contracting**, Federal Assistance, Entity Information, Federal Hierarchy, Wage Determinations
- Keyword Search: For more information on how to use our help guide
- Simple Search, Search Editor
- Any Words, **All Words**, Exact Phrase
- Search: All Words, e.g. 1606N020Q02

**Search Results Page (Bottom Screenshot):**

- Showing 1 - 25 of 12,835 results
- OHIO STATE UNIVERSITY, THE**  
Subaward ID: 3048108673-12-658
- Subcontractor: OHIO STATE UNIVERSITY, THE  
Unique Entity ID: MN4MDDMN8529
- Prime Contractor: UNIVERSITY OF KENTUCKY  
Unique Entity ID: H1HYA8Z1NTM5
- University of Illinois  
Subaward ID: 2009035Z1
- UNIVERSITY OF ILLINOIS  
Unique Entity ID: Y8CWJNRCNN91

**Filter Summary (Right Side):**

- Subcontractor: Unique Entity ID: e.g. HTYR9VJHK6SL, Entity Name
- Subcontract: Subaward ID
- Prime Contractor: Unique Entity ID: e.g. HTYR9VJHK6SL, Entity Name
- Contract ID (PIID)
- Referenced IDV (PIID)
- Federal Organizations: Enter Code or Name
- Date
- Date Submitted



# What's New: View Subcontract Reports

Subcontract Details

Subcontract ID SF.50437

Subcontract Amount \$76,000.00

Subcontract Date Jun 25, 2020

Description To provide financial systems policy and compliance program support services

Place of Performance

## Contract Award Information

Contract ID (PIID)  
**AG3198K110070**

Referenced IDV (PIID)  
**AG3198B100028**

NAICS Code  
**541611 ADMINISTRATIVE  
MANAGEMENT AND  
GENERAL MANAGEMENT  
CONSULTING SERVICES**

Date Signed (Base Award)  
**Sep 22, 2011**

Award Type  
**BPA CALL (A)**

Total Contract Value  
**\$1,999,998.00**

## Principal Place of Performance

Location  
**(blank), KENTUCKY 40506  
UNITED STATES**

Congressional District  
**06**

## Subcontractor Information

Legal Business Name  
**(blank)**

Doing Business As  
**RESEARCH FOUNDATION**

Unique Entity ID  
**MN4MDDMN8529**

Congressional District  
**15**

Physical Address  
**190 N OVAL MALL  
COLUMBUS, OH 43210  
UNITED STATES**

## Highest Level Owner

Unique Entity ID  
**(blank)**

Legal Business Name  
**(blank)**



# What's New: Simplified Data Entry User Experience

The screenshot shows the SAM.GOV 'New Report' interface. The top navigation bar includes the SAM.GOV logo, 'Requests', 'Notifications', 'Workspace', and 'Sign Out'. The main header is 'New Report'. A sidebar on the left, titled 'Overview', contains a 'Create Your Report' section with five items: 'Prime Contract' (checked), 'Subcontractor' (unchecked), 'Subcontract Details' (unchecked), 'Place of Performance' (unchecked), and 'Review' (unchecked). The main content area is titled 'Prime Contract' and prompts the user to 'Enter the contract ID (PIID) of the prime contract for this report'. It features two dropdown menus: 'Contract ID (PIID)' with value '140P2123F0138' and 'Referenced IDV (PIID)' with value '140P2119A0008'. A link 'Remove Referenced IDV (PIID)' is present. Below is a 'CONTRACT AWARD' section with a 'Contract Details' table. The table has three columns: 'Contract ID (PIID)', 'Total Contract Value', and 'Date Signed (Base Award)'. The first row contains '140P2123F0138', '\$411,366.49', and 'Aug 22, 2023'. The second row contains '140P2119A0008', '541330 ENGINEERING SERVICES', and 'Award Type Bpa Call'. A 'Show More' button is at the bottom of the table. At the bottom of the form are 'Cancel', 'Previous', and 'Next' buttons.

Contract ID (PIID)	Total Contract Value	Date Signed (Base Award)
140P2123F0138	\$411,366.49	Aug 22, 2023
140P2119A0008	541330 ENGINEERING SERVICES	Award Type Bpa Call



# What's New: Simplified Reporting Structure

The screenshot shows the SAM.GOV interface for creating a new report. The top navigation bar includes the SAM.GOV logo, a 'Requests' icon, 'Notifications', 'Workspace', and 'Sign Out'. The main heading is 'New Report'. On the left, a sidebar titled 'Create Your Report' lists five steps: 'Prime Contract' (checked), 'Subcontractor' (checked), 'Subcontract Details' (selected), 'Place of Performance', and 'Review'. The main content area is titled 'Subcontract Details' and contains the following fields:

- Subcontract ID:** A text input field with the instruction: "Enter a name or number for your organization to identify the subcontract internally."
- Subcontract Amount:** A text input field with a dollar sign icon and the instruction: "Enter the total amount you obligated to the subcontractor when you signed the contract."
- Subcontract Date:** A date input field with the instruction: "Enter the date you signed the subcontract." and an example: "eg: Dec 4, 2024".
- Subcontract Description:** A large text area with the instruction: "Describe the purpose of the Subcontract. Please do not include any Personally Identifiable Information (PII) in your description." and a note: "4000 characters allowed".

At the bottom of the form, there are three buttons: 'Cancel', 'Previous', and 'Next'.



Note: Screenshots from test environment. Minor changes expected prior to production deployment.

# What's New: Financial Assistance Type Clearly Identified

The screenshot shows the SAM.GOV interface for creating a new report. The left sidebar lists report sections: 'Prime Assistance' (checked), 'Subrecipient', 'Subaward Details', 'Place of Performance', and 'Review'. The main content area is titled 'Prime Assistance' and includes a dropdown for 'Award ID (FAIN)' with the value 'EMT-2019-CA-00015'. Below this is a section for 'ASSISTANCE AWARD' with 'Assistance Details' including 'Award ID (FAIN)', 'Total Award Value', 'Date Signed (Base Award)', 'Assistance Listing Number', and 'Assistance Type'. The 'Assistance Type' is 'Cooperative Agreement (B)', which is highlighted with a green box. A 'Show More' button is located at the bottom of the details section.

ASSISTANCE AWARD		
<b>Assistance Details</b>		
Award ID (FAIN) EMT-2019-CA-00015	Total Award Value \$28,262.00	Date Signed (Base Award) Aug 15, 2019
Assistance Listing Number 97.082 Earthquake Consortium	<b>Assistance Type Cooperative Agreement (B)</b>	
<a href="#">Show More</a>		



# What's New: Soft Warnings to Improve Data Quality

The screenshot shows the SAM.GOV interface for creating a new report. At the top, there are navigation links for Requests, Notifications, Workspace, and Sign Out. The page title is 'New Report'. A yellow warning triangle icon is centered above the main text. The text asks 'Are you sure you want to submit?' and provides instructions to correct fields before submitting. Two paragraphs of text describe a warning scenario where a subcontract amount of \$1,000,000.00 is entered, which is greater than the prime contract value of \$164,533.86. The first paragraph says to select 'Continue' if the subcontract is correct. The second paragraph says to select 'Continue' and 'Update this Report' if the subcontract is correct. Below the text are two green buttons: 'Continue' and 'Update this Report'. At the bottom center, there is a 'Feedback' button with a downward arrow icon.

The screenshot shows the 'Report Published' confirmation screen. It features a large green checkmark icon at the top. Below the icon, the text reads 'Report Published' and 'This report is public and can be viewed on SAM.gov and USAspending.gov.' Underneath, there is a 'Subcontract Summary' section with a table. The table has three columns: 'Amount' and '% of Prime Contract'. The table contains four rows of data. At the bottom of the screen, there are two green buttons: 'Report Another' and 'Done'.

	Amount	% of Prime Contract
Prime Contract Total Contract Value	\$164,533.86	100%
Amount for this Subcontract	\$1,000,000.00	607.78%
Total Amount of all Subcontracts	\$3,437,533.00	2089.26%
The value of all subcontracts reported against this prime contract, including this subcontract.		



# What's New: Easy System Path to Generate Congressional District

Plus, improved security by no longer storing or displaying the Place of Performance ZIP+4 extension in the report.

The screenshot shows the SAM.GOV interface for creating a new report. The 'Place of Performance' section is active, showing a list of radio button options for the subcontractor's location, a country dropdown menu, and ZIP code input fields. The 'Another Location' option is selected. The country is set to 'UNITED STATES'. The ZIP code is split into '20121' and '5301' with a '+4 (Optional)' label. A 'Search' button is present. Below the ZIP code fields, there is a note about reporting the congressional district. The city is 'Centreville' and the state is 'Virginia'. The congressional district is 'Virginia 11'.

**Place of Performance**

Enter the primary location or office where the subcontractor performs work.

**Subcontractor Place of Performance is:**

- The prime contractor's place of performance
- The prime contractor's physical address
- The subcontractor's physical address
- Another Location

Country

UNITED STATES

ZIP Code      +4 (Optional)

20121      5301      Search

You are required to report the congressional district for place of performance. Adding +4 helps us find the congressional district. We do not store your ZIP +4.

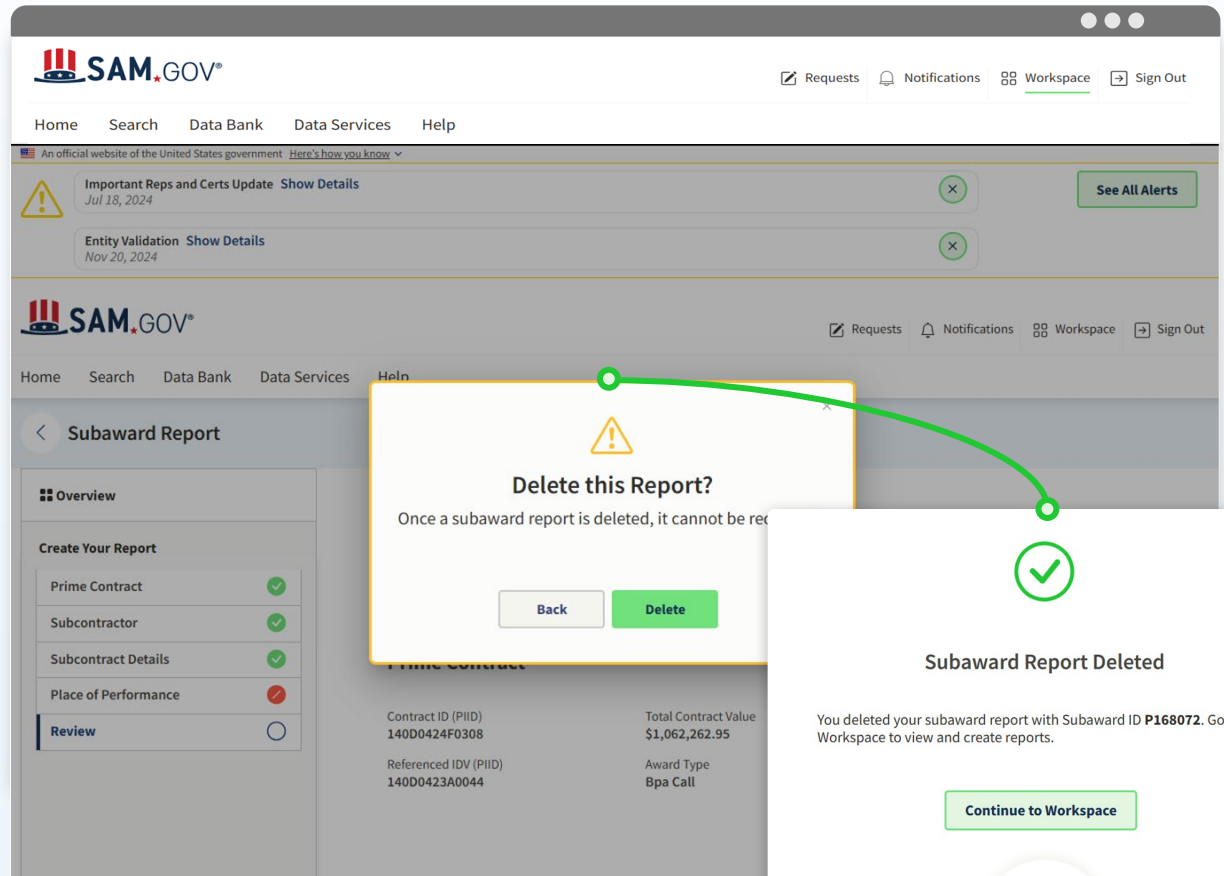
City      State / Territory  
Centreville      Virginia

Congressional District  
Virginia 11





# What's New: Improved User Experience by Automating Ability to Delete Reports



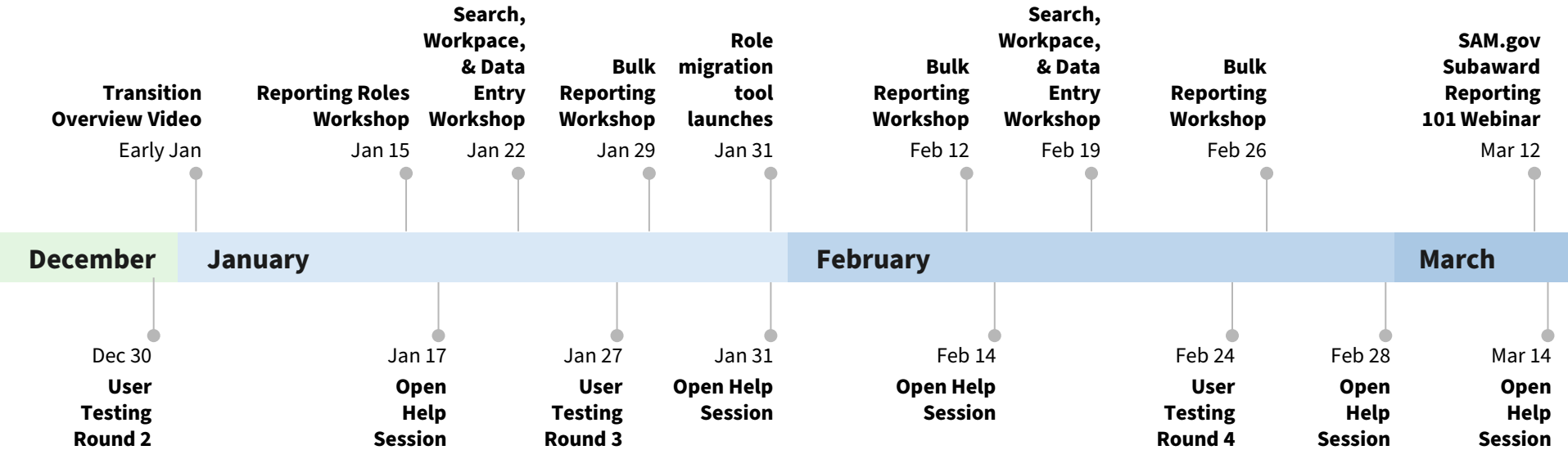
# Preparing for FSRS Transition



System for Award Management | For People Who Make, Receive, and Manage Federal Awards

Note: Screenshots from test environment. Minor changes expected prior to production deployment.

# Key Transition Dates



Subaward reporting capabilities in FSRS.gov will be offline for some period of time (several days) prior to the change and before the new subaward reporting capabilities are stood up in SAM.gov.

**Stay tuned to SAM.gov Interact blog for more information when available.**



# We Will Help You Prepare

## Stay up to date!

Visit our blog at <https://buy.gsa.gov/interact/community/47/> and select the **Join** button.

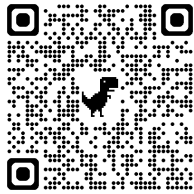
*If you are a **current FSRs.gov user**, watch your inbox for emails for important reminders and training opportunities.*

## We want to hear from you!

- Email us at [subawardreporting@gsa.gov](mailto:subawardreporting@gsa.gov) with your feedback and questions about the retirement of FSRs.gov and the launch of SAM.gov subaward reporting.
- [Volunteer](#) to help us test the system prior to launch.
- Attend our training workshops. Video training and recorded sessions will also be made available.
- For questions about any of the other IAE systems, contact SAM.gov's helpdesk at FSD.gov.



# Testing and Training Opportunities



Sign up to be a tester!

Please consider volunteering to help us test SAM.gov Subaward Reporting **before** Go Live!

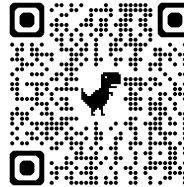


SAM.gov Subaward Reporting Training Workshop:  
[Roles and Permissions](#)  
Jan 15, 2025



SAM.gov Subaward Reporting Training Workshop:  
[Data Entry, Workspace and Search](#)  
Jan 22, 2025  
Feb 19, 2025

Coming  
Soon!



SAM.gov Subaward Reporting Training Workshop: Bulk Reporting  
Jan 29, 2025  
Feb 12, 2025  
Feb 26, 2025  
[SAM.gov Subaward Reporting 101](#)  
**(Live Training Webinar)**  
**March 12, 2025**

**Open Help Sessions** will be hosted every other Friday between January 17, 2025 through March 14, 2025. Sessions are open to anyone who needs help preparing for this change.  
[Sign up for Help Sessions As Needed.](#)



U.S. General Services Administration

**Questions?**

